

# SZA



**Venue:** HBF Stadium

**Date:** 17 July

Due to unforeseen circumstances, this event will no longer be going ahead.

If you booked online, over the phone or at a Ticketmaster outlet with a credit card, the funds will be refunded back to the credit card you used to purchase the tickets. It can take some time to process, so please allow up to 10 business days to process your refund.

If your original card has expired or is no longer valid (Ticketmaster Giftcard, prepaid VISA and Mastercard included), you'll need to get in touch with the Ticketmaster Customer Service Team by clicking [here \(https://help.ticketmaster.com.au/hc/en-au/requests/new?et\\_mid=2591135&et\\_rid=1182953079&sfmc\\_sub=1182953079&utm\\_source=Email-EWSTN24+14112018+JF&utm\\_medium=email&utm\\_campaign=2591135-11/13/2018&utm\\_content=1341602&et\\_mid=2596303&et\\_rid=1182953079&sfmc\\_sub=1182953079&utm\\_source=ENPGD04M+15112018+FM&utm\\_medium=email&utm\\_campaign=2596303-11/15/2018&utm\\_content=1341602&et\\_mid=2840951&et\\_rid=1212098057&sfmc\\_sub=1212098057&utm\\_source=test+appearance&utm\\_medium=email&utm\\_campaign=2840951-4/10/2019&utm\\_content=1341602\)](https://help.ticketmaster.com.au/hc/en-au/requests/new?et_mid=2591135&et_rid=1182953079&sfmc_sub=1182953079&utm_source=Email-EWSTN24+14112018+JF&utm_medium=email&utm_campaign=2591135-11/13/2018&utm_content=1341602&et_mid=2596303&et_rid=1182953079&sfmc_sub=1182953079&utm_source=ENPGD04M+15112018+FM&utm_medium=email&utm_campaign=2596303-11/15/2018&utm_content=1341602&et_mid=2840951&et_rid=1212098057&sfmc_sub=1212098057&utm_source=test+appearance&utm_medium=email&utm_campaign=2840951-4/10/2019&utm_content=1341602) to submit a refund request.

If you stopped into a Ticketmaster outlet to buy your tickets using cash or EFTPOS, you'll need to swing by one more time with the tickets, and the EFTPOS card used if applicable, to make the booking. The outlet staff will help you with your refund.

Please note, only the Ticketmaster account holder who purchased the ticket(s) can seek a refund via the methods outlined above. If you received your ticket(s) any other way, including via "Ticket Forward", you will need to contact the original ticket buyer for your refund.

