

MACKLEMORE 2024 VIP PACKAGE INFORMATION: INCLUSIONS + TERMS AND CONDITIONS

VIP PACKAGE INCLUSIONS

- One general admission standing ticket
- Early entry to the venue floor, before standard ticket holders**
- Limited Edition Macklemore gift item
- Commemorative VIP laminate and lanyard
- On site event staff & merchandise collection point

Package purchasers will receive an email 3-5 days prior to the day of the show with VIP check in details. Information will be sent to the email address provided at the time of the purchase.

VIP PACKAGE TERMS & CONDITIONS

Re-Sale Prohibited: All package elements will be rendered invalid if resold.

No Refunds: VIP packages and contents are non-transferable, no refunds or exchanges, all sales are final. Name changes will be issued at the sole discretion of Frontier.

Package Details and Instructions: VIP instructions will be sent via email approximately 3-5 days before the concert. If you do not receive this email 3 days prior, please email vipexperiences@mushroomgroup.com.

Packages Subject to Change: all VIP package items and experiences (including any pre-show functions, times, locations and package inclusions) may vary from market to market and are subject to change at any time for any reason.

Purchaser Information: you are responsible for ensuring your contact information (email and mail address) provided at the time of purchase is correct and current and Frontier is not responsible where incorrect information results in an undelivered product.

Arrival Time: a component of your VIP package may require you to be at the venue at a designated time. This may be well before doors open or require you to stay after the show. If you arrive late to your designated time, you are deemed to have forfeited any missed components of the VIP package.

VIP Exclusive Tour Lanyard: VIP Exclusive tour lanyards are for commemorative purposes only. The VIP Tour Lanyard does not gain or authorize access into the venue or any backstage areas.

If you have any questions regarding your VIP Package elements or have not received your VIP Package Details and Instructions 3 days prior to the concert, please email vipexperiences@mushroomgroup.com.

****Riverstage patrons receive one general admission standing ticket in the Premium GA.**